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OTSEGO COUNTY ANNOUNCES THE FOLLOWING VACANCY:

Information Technology Department

Microcomputer Specialist

\$47,173 - \$55,758

DATED: January 16, 2025

LAST DAY FOR FILING: January 31, 2025

EOE

DISTINGUISHING FEATURES OF THE CLASS: This is a technical position focused on adapting microcomputers to department and user needs. Working with various departments or units within a department, as needed, the incumbent works from problem definition to implementation and support for the system designed. The work includes the application of both hardware and software to meet the specific needs of the department. The employee works under general supervision; does related work as required.

TYPICAL WORK ACTIVITIES:

- Collects information from the department requesting computer support to determine current operation and identifying the basic requirements;
- Defines and researches the problem in terms of conditions, logical relationships, system constraints, compatibility requirements, basic objectives, related manual processes, space, impact on resources, etc.;
- Designs the system for department use by specifying hardware, software, files, screens, interactive programs, batch programs, macros, etc.;
- Integrates new system into the current hardware/software systems and manual/paper systems in use;
- Develops appropriate tests to assure the system's reliability;
- Assembles and installs microcomputer systems including connection of central processing unit with all peripheral equipment such as printers, displays, and external disk drives;
- May assist with installing and maintaining Network cabling systems, and upgrade software packages;
- Installs and upgrades software packages;
- Loads operating system software and batch programs;
- Tests and adjusts software during parallel operation with the current system;
- Develops and documents operational procedures;
- Trains staff in use of word processing, database, spreadsheet, utility and other software;
- Maintains inventory data, daily transaction log for monthly billings, updates social media outlets and website;
- Prepares and maintains operation manuals for users, and other written materials such as memoranda, progress reports and proposals;
- Responds to user problems and questions on system and software operational problems;
- May support with printing of staff IDs;
- May maintain door access systems in coordination with Building/Facilities Department;
- May occasionally perform various computer and printer operations;
- Other related duties as required.

FULL PERFORMANCE KNOWLEDGE, SKILLS, AND ABILITIES: Good knowledge of the principles, techniques and concepts utilized in microcomputer system analysis; good knowledge of microcomputer capacities, programming principles, techniques and concepts; good knowledge of the operation and utilization of word processing equipment; good knowledge of office terminology and procedures; good knowledge of principles and practices of office automation; ability to perform close detail work; ability to train others in the operation of microcomputer and word processing equipment; ability to prepare written material such as documentation for programs and system configuration, memoranda and progress reports; tact; courtesy; analytical ability; ability to follow complex written or oral instructions; physical condition commensurate with the demands of the position.

MINIMUM QUALIFICATIONS: Either:

(a) Graduation from a New York State registered two-year college or university with an Associate's Degree or higher in computer science or a closely related field; **OR**

(b) Graduation from high school or possession of a high school equivalency diploma and two (2) years of full-time paid experience or its part-time equivalent in personal computer system analysis and/or adapting software for users; **OR**

(c) An equivalent combination of training and experience as defined by the limits of (a) and (b).

SPECIAL REQUIREMENT: A valid New York State driver's license and acceptable driving record is required at time of appointment and must be maintained throughout employment.

CLASSIFICATION: Competitive

Applications are available at the Otsego County Personnel/Civil Service Department, 183 Main Street, Cooperstown, NY 13326 or online at www.otsegocountyny.gov